

WARRANTY CLAIM FORM

(Please refer to the Distributors parts/components and labour Warranty policy for details of obligation and limitations to the policy.)

Before submitting a warranty claim the following must be checked first:

- Power and water connected and turned on;
- The drain pipe is clear of all blockages;
- The air filter, condenser and sensors are clean from dust and blockages;
- The machine is not installed in a closed cupboard;
- The machine has an allocated position that is cool and well ventilated;
- No items have been placed around the machine restricting air flow;

Please complete the form in **FULL** and return it along with **PROOF OF PURCHASE** in the form of a **TAX INVOICE** to Scotsman Ice Systems by
 Emailing to claims@scotsmansa.co.za or Fax: 086 683 9682 / 086 517 4434

	DATE OF CLAIM: -
NAME OF DEALER / END USER APPLYING FOR WARRANTY	
CONTACT NAME AND NUMBER OF DEALER WHO SUPPLIED MACHINE	
MODEL NO. OF MACHINE	
SERIAL NO. OF MACHINE	
DATE OF INSTALLATION OF ICE MACHINE	
NAME OF OWNER OF MACHINE (End user / Original customer of dealer)	
ADDRESS WHERE MACHINE IS IN OPERATION	
CONTACT PERSON AND PHONE NUMBER, WHERE MACHINE IS IN OPERATION	

- I have read the above information before proceeding with the warranty claim. I also confirm that I have read and understand the attached Scotsman Warranty Policy and accept the terms and conditions as stipulated.
- Warranty covers faulty parts and the labour associated with the replacement of the faulty parts only.
- Anything that falls outside the terms set forth in the Scotsman Warranty Policy is considered non-warranty and will be chargeable; this includes **transport** and **travelling** to and from location.
- By signing** you are agreeing to our terms and conditions in full and accept full responsibility for payment of service calls / work / transport or travelling done that falls outside the terms set forth in the Scotsman Warranty Policy.

NAME AND SURNAME OF DEALER /END USER or CLAIMANT'S AUTHORISED REPRESENTATIVE.	SIGNATURE	DATE
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